

Ecuador eVISAS Portal Walkthrough

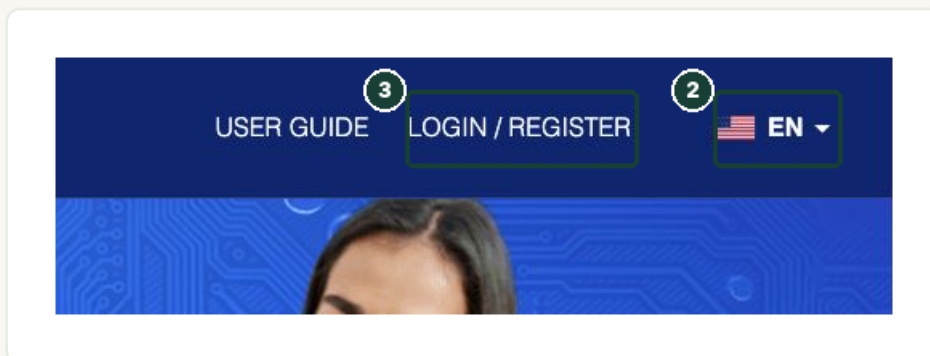
A practical visual guide to submitting
and managing your visa application



Authentic official screens. Numbered actions.
Spanish labels translated as you go.

01 Open the official portal

Start from the Ministry's address each time you return.



LIVE PORTAL · 9 October 2026 · public entry page

1 Open the official address

Go to serviciosdigitales.cancilleria.gob.ec. The public page redirects to /authentication.

2 Choose your language

Open the ES language menu and choose EN for English. Some supporting text may remain in Spanish.

3 Open account access

Click Login / Register. In Spanish, the label is Iniciar Sesión / Registrarse. User Guide links to the official video.

CHECKPOINT

Expected sign-in destination

During verification, this button opened the Ministry's serviciosdigitalesb2c.b2clogin.com sign-in page. Open it through the official portal; do not bookmark its long temporary session URL.

Open official eVISAS portal

11 Respond to a correction request

Subsanación means the government requires missing or corrected information.

Requisitos Generales

- Información de los requisitos generales que se solicitan en el proceso de la visa
- Para poder continuar, debe actualizar los siguientes requisitos.

Mert-ec - certificado de antecedentes penales del país de origen o de los lugares donde haya residido los últimos 5 años - apostillado o legalizado

2 Observación del Funcionario

Se solicita subsanación de antecedentes penales del país de origen.

¿Por qué es importante este documento?

- Requisito establecido en el numeral 2 del artículo 58 del Reglamento a la Ley Orgánica de Movilidad Humana.

¿Cómo debo subir mi documento?

- Documento en formato PDF hasta 5MB.
- Documento original escaneado en buena calidad a color.
- No fotografías desde un dispositivo móvil.
- Documento completo, no recortado ni modificado.

2

Elige un archivo o arrástralo aquí

OFFICIAL TUTORIAL · 11 July 2024 · 02:35 · officer comment and replacement file

1 Read the request before changing files

Identify each missing item, the requested correction and the response deadline in the government notification. The 2026 overview states 10 business days to respond; use the actual notice to identify the applicable due date.

2 Open the same application and provide the requested material

The tutorial shows Requisitos Generales (General requirements) and Observación del Funcionario (Officer's comment). Read that comment and upload the requested corrected document in its requirement. Use the controls available in your current application.

3 Complete the response action shown

After adding the requested material, follow every confirmation or final-response step displayed. Keep any acknowledgment. The exact current correction button, response screen and completion message were not verified; uploading a file alone should not be assumed to finish the response.

WATCH FOR THIS

When the correction controls are unclear

Contact the official handling office using the notice's contact details before the deadline. Sending an unsolicited email attachment is not a verified substitute for the requested portal response. If an interview is requested, follow its separate scheduling and attendance instructions.